



Supplying and Supporting

TouchStar
Call Centre Software



David Fricker

What is TouchStar Call Centre Software?

- Predictive, Power, Preview,
- ACD with IVR
- Inbound Blending,
- Call recording,
- Scripting,
- Voice broadcasting
- etc.

Anyone can supply software

Its what we have done with the original product that separates one supplier from another!

What have Daviker added?

- SMS gateway, fully integrated to the script and database.
- Credit Card payment fully PCI compliant
- “Wallboard” with multiple database inputs
- A host of utilities that make the product far more functional including extensive reduplication, call back manager, CRC manager + 11 others.

Daviker Wallboard



Why choose Daviker as a Call Centre Supplier?

- Existing customers are happy!
- 70% of new sales are achieved by referral
- 24 x 7 x 365 UK only award winning support
- Free account management from non salespeople with relevant experience
- Very simple integration into CRM's and Collection software

In summary

- Very customer friendly
- We listen to the customers regarding weaknesses in the software and then innovate.
- We are very professional
- We enjoy what we do!